

# Usavršavanje - uslov napretka

## Professional improvement - the condition for progress



UNIQA na tržištu Srbije planira širenje ponude, **povećanje broja zaposlenih i angažovanje novih saradnika** uz imperativ stalnog usavršavanja postojećeg kadra koji mora da ovlada načinom komuniciranja u njenom velikom sistemu.

Za tu svrhu su planirani seminari u zemlji i inostranstvu, ali i tradicionalna zajednička putovanja na kojima se posebna znanja i veštine stiču razmenom iskustava. Čast da prvi posete sedište UNIQA-e u Beču, već početkom jula pripala je našim najuspešnijim menadžerima životnog osiguranja, kao i zaposlenima u Službi osiguranja.

Permanetno uvođenje novih oblika osiguranja, stalno unapređenje odnosa sa klijentima, usavršavanje promocije sopstvene ponude - predstavljaju svakodnevni izazov za sve one koji žele da budu uspešni članovi UNIQA-e.

The UNIQA plans to expand its offer on the Serbian market, to increase the number of employees and to engage new agents, but the imperative of all that is continuous professional improvement of the current personnel who should master the methods of communication within its large system.

For this specific purpose seminars in the country and abroad have been planned in addition to traditional joint trips during which it is possible to acquire special knowledge and skills through exchange of the experience. The privilege of visiting the head office of UNIQA in Vienna was fall to our most successful life insurance managers and the employed in the Insurance Department.

Permanent introduction of new forms of insurance, continuous improvement of relations with the clients, improvement of the promotion of our own offer - are daily challenges for all who want to be successful members of UNIQA.